POLICY G ISO 01

Last reviewed in May 2024

STUDIOBRICKS, a company dedicated to the production, sale, assembly, and installation of acoustic booths, being aware of the influence that continuous improvement in quality and environmental performance has on the company's image, its competitiveness, and customer satisfaction, has implemented an Integrated Management System (IMS) in accordance with ISO 9001:2015 and ISO 14001:2015 standards. To this end, it commits to:

- Comply with the legal and regulatory requirements applicable to our activities and related to quality and the environment.
- Ensure the quality of the products it markets and compliance with applicable requirements, promoting and fostering full customer satisfaction.
- Develop training and awareness plans for staff on the obligations and responsibilities inherent to the IMS, encouraging their involvement, integration, and commitment.
- Evaluate the impact that Studiobricks' activities may have on the environment, preventing and, if necessary, minimizing possible pollution, waste generation, and unnecessary consumption of natural resources.
- Act at all times with the highest professional ethics and promote a high level of innovation in the development and distribution of products.
- Maintain an open relationship at all times with both suppliers and customers, promptly informing them and addressing their suggestions for improvement, complaints, and claims.
- Manage processes considering the analysis of context and the risks and opportunities associated with each project.
- Promote continuous improvement of the IMS, processes, and performance through audits, analysis of statistics and data, corrective actions, and other sources of improvement. Also, provide a framework for establishing system objectives.

To achieve all this, STUDIOBRICKS appoints personnel responsible for the integrated management system, involving the organization in fulfilling the commitments made.

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